

TARIFF CONTAINING RULES
APPLICABLE TO SCHEDULED SERVICES
FOR THE TRANSPORTATION OF
PASSENGERS AND BAGGAGE OR GOODS
BETWEEN
POINTS IN CANADA ON THE ONE HAND
AND
POINTS OUTSIDE CANADA ON THE OTHER HAND

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ISSUED BY
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CHECK SHEET

Original and revised pages as named below contain all changes from the original tariff, effective as of the date shown thereon:

Page Number	Number of Revision
Title	1 st Revised
1	51 st Revised
2	2 nd Revised
3	5 th Revised
4	Original
5	Original
6	2 nd Revised
7	3 rd Revised
8	1 st Revised
9	1 st Revised
10	Original
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18- A	Original
19	Original
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26	4 th Revised
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28	1 st Revised
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30	1 st Revised
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34	1 st Revised
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For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

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**EXPLANATION OF ABBREVIATIONS,
REFERENCE MARKS AND SYMBOLS**

CTA(A)Canadian Transportation Agency
IATAInternational Air Transport Association
Cont'dContinued
No.Number
\$Dollar(s)
¢.....Cent(s)
(R)Denotes reductions
(A)Denotes increases
(C)Denotes changes which result in neither increases or reductions
(X)Denotes cancellation
(N)Denotes addition
CANCanadian
N/ANot Applicable
Cy.....Currency
Kilo's/Kg's..... Kilograms
USD.....U.S. Dollars
CAD.....Canadian Dollars

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

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SECTION I. DEFINITIONS AND INTERPRETATION

RULE 1. DEFINITIONS AND INTERPRETATION

1.1 DEFINITIONS

In this tariff, the following words shall have meanings set out below:

"Air crew" means the flight crew and one or more persons who, under the authority of the Carrier, perform in-flight duties in the passenger cabin of an aircraft of the Carrier;

"Air service" includes a Live Flight and a Ferry Flight;

"Air Transportation Contract" means with respect to International Service, a contract entered into between the passenger and the Carrier for the provision of air service to the passenger and its goods in the form of a reservation and confirming itinerary issued by the carrier or an agent of the Carrier authorized for that purpose, in respect of Cargo, a contract entered into between the Carrier and any person for the carriage of Cargo on a International Service flight;

"Air Transportation Regulations" mean the *Regulations Respecting Air Transportation*, SOR/88-58 as amended from time to time, and any substitute regulations prescribed in relation to the subject-matter therein;

"Air Waybill" means a non-negotiable air-bill of the required number of copies, covering the cargo transported by the carrier subject to this tariff;

"Ambulatory" means a person who is able to move about within an aircraft unassisted;

"Applicable Adult Fare" means the fare which would be applicable to an adult for the transportation to be used except those special fares which would be applicable due to adult's status (such as senior citizens fare, etc.);

"Applicable Full Fare" means the full adult fare for the class of service designated in the carrier's official general schedule for the aircraft, or compartment of the aircraft used by the passenger;

"Assistant" a person who travels with a person with a disability and is fully capable of providing a service related to the disability that is not usually provided by the carrier's staff.

"Baggage" which is equivalent to luggage means such articles, effects and other personal property of the passenger as are necessary or appropriate for wear, use in connection with the passenger trip;

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"Baggage Check" means those portions of the ticket which provide for the carriage of passenger(s) checked baggage and which are issued by the carrier as a receipt for passenger(s) checked baggage;

"Baggage Tag" means a document issued by the carrier solely for identification of checked baggage, one portion of which is attached by carrier to a particular article of checked baggage and the other portion of which is given to the passenger;

"Canada" means the ten provinces of Canada, the Yukon Territory, the Districts and Islands comprising the Northwest Territories of Canada and Nunavut;

"Canada Transportation Act" or "CTA" means the *Canada Transportation Act*, 1996, as amended from time to time;

"Cargo" means goods which are accepted for transport by the Carrier from a person who is not a passenger of the Carrier, or who is a passenger, but who has executed an agreement with the carrier for treatment of the goods as "Cargo", and has paid the rates as agreed upon by the Carrier and the person who has executed the agreement;

"Cargo Service" means the carriage of Cargo by the Carrier in accordance with the terms and provisions of this Tariff on a Trans-border Service or an International Service Flight;

"Carrier" means WestJet, an Alberta Partnership, a body corporate licensed to provide Domestic Air Services, International Air Services and non-scheduled International Air Services under the CTA, and having its head office at 22 Aerial Place NE, Calgary, Alberta, Canada. T2E 3J1;

"Circle Trip" means any trip, the ultimate destination of which is the point of origin, but which includes, at least, a stop at one other point, and which is not made via the same routing in both directions.

"Class of Service" means the compartment of the aircraft in which the passenger is entitled to be transported pursuant to the general schedule of the carrier.

"Department of Transportation" means *U.S. Department of Transportation*.

"Destination" means the point to which the passenger(s) to be transported on a flight is bound.

"Event of Force Majeure" - means an event, the cause or causes of which are not attributable to the willful misconduct or gross negligence of the Carrier, including, but not limited to (i) earthquake, flood, hurricane, explosion, fire, storm, epidemic, other acts of God or public enemies, war, national emergency, invasion, insurrection, riots, strikes, picketing, boycott, lockouts or other civil disturbances, (ii) interruption of flying facilities, navigational aids or other services, (iii) any laws, rules, proclamations, regulations, orders, declarations, interruptions or requirements of or interference by any government or governmental agency or official thereof, (iv) inability to procure materials, accessories, equipment or parts from suppliers, mechanical failure to the aircraft or any part thereof, damage, destruction or loss of use of an aircraft, confiscation, nationalization, seizure, detention, theft or hijacking of an aircraft, or (v) the actions of third parties including government or air traffic control, airport authorities, security agencies, law enforcement or Customs and Immigration officials, or (vi) any other cause or circumstances whether similar or dissimilar, seen or unforeseen, which the Carrier is unable to overcome.

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"Fare" or **"Fare class"** means the rate charged to a passenger in respect of a particular class of International Service offered by the Carrier.

"Ferry Flight" means the movement of an aircraft without passengers or goods to position the aircraft to perform a flight or upon completion of a flight to position the aircraft to a point required by the Carrier;

"Goods" means anything that can be transported by air, including animals, other than in plane-load and baggage.

"Infant" - means children under the age of 2 years at the commencement of travel and carried free of charge by an adult sharing the same seat as the infant. Proof of age must be provided and is restricted to one infant per adult passenger.

"International Service" means scheduled or non-scheduled air services (excluding Charters) for the transportation of passengers and goods between, from and to points within Canada on the one hand and points outside of Canada on the other hand;

"Itinerary" means, a schedule setting forth the name of the relevant passenger(s), the flight, flight number, class of flight, flight times, as well as the Origin and Destination of the flight issued to a passenger on payment of the appropriate rates and charges in respect of that flight;

"Live Flight" means the movement of an aircraft with passengers or goods from the point of take-off at the Origin to a point or points of landing thereafter, inclusive of the point of landing at the Destination (immediate technical or fuel landings excepted);

"Montreal Convention" means the *Convention for the Unification of Certain Rules for International Carriage by Air*, signed at Montreal, May 28, 1999.

"Non Ambulatory" a person who is not able to move about within an aircraft unassisted.

"Non Self Reliant" a person who is not self reliant as defined below.

"Origin" means the point from which a flight commences with the passengers to be transported.

"Outward Destination" means that stopover point on the passenger's itinerary which is furthest from the passenger's point of origin.

"Passenger" means any person, except members of the crew, carried or to be carried in an aircraft with the consent of the carrier pursuant to an agreement.

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"Passenger Liability" means the legal liability of the Carrier to any passenger or other person in respect of a passenger, arising from the Carrier's operation, ownership or possession of an aircraft, for:

- (a) injury to or death of persons who are passengers;
- (b) losses suffered or sustained by a passenger or other person as a result of the Carrier's inability to perform, in whole or in part, the air service contracted for;
- (c) damage to or loss of goods in the Carrier's charge; or
- (d) losses due to any delay in delivery of any goods in the Carrier's charge.

"Person" means an individual, firm, corporation, association, partnership, or other legal entity, as the context requires or otherwise permits;

"Prepaid Ticket Advice" means the notification between offices of a carrier or between carriers that a person in one location has purchased and requested issuance of prepaid transportation as described in the authority to another person in another location.

"Reroute" means to issue a new ticket covering transportation to the same destination as, but via a different routing than that designated on the ticket, or portion thereof, then held by the passenger, or to honour the ticket, or portion thereof, then held by the passenger for transportation to the same destination as, but via a different routing than, that designated thereon.

"Round Trip" means any trip, the ultimate destination of which is the point of origin, and which is made via the same routing in both directions.

"Routing" means the carrier(s) and/or the cities and/or class of service and/or type of aircraft via which transportation is provided between two points, as specified in this tariff.

"Schedule Irregularity" means any of the following irregularities which occur on the day of departure, but does not include disruptions resulting from labour disturbances and/or strikes:

- (a) delay in scheduled departure or arrival of the carrier's flight resulting in a misconnection, or
- (b) flight cancellation, omission of a scheduled stop, or any delay or interruption in the scheduled operation of the carrier's flights, or
- (c) substitution of equipment, or
- (d) schedule changes which require rerouting a passenger who has not been given notice of the change prior to the passenger's arrival at the airport to check in for the original flight.

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"SDR" means Special Drawing Rights issued by the International Monetary Fund.

"Self Reliant" a person who is independent, self sufficient and capable of taking care of all his/her physical needs during flight, during an emergency evacuation or decompression. He/she requires no special or unusual attention beyond that afforded to the general public, except that he/she may require assistance in boarding or deplaning.

"Stopover" means a deliberate interruption of a journey by the passenger, agreed to in advance by the carrier, at a point between the place of departure and the place of destination.

"Tariff" means this tariff of terms and conditions of carriage applicable to the provision of International and ancillary services thereto;

"Ticket" means the electronic confirmation generated by the carrier's central reservations system, or confirmation number, baggage check and accompanying notices that incorporate this contract of carriage.

"Traffic" means any passengers, goods or mail that are transported by air.

"Warsaw Convention" means the *Convention for the Unification of Certain Rules Relating to International Carriage by Air*, signed at Warsaw, November 12, 1929, as amended, but not including the Montreal Convention as defined above.

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1.2 Currency

All rates and charges published in this Tariff are published in the lawful currency of Canada in Canada, unless otherwise specified. Where payment is made in any currency other than Canadian, such payment shall be the equivalent of the Canadian currency amounts published in this Tariff on the basis of local banker's rates of exchange (for the purchase of such foreign currency), as calculated on the date of signing the Air Transportation Contract.

1.3 Mileage Determination

For the purposes of computing all rates and charges under this Tariff, the mileage to be used, including both Live Flight and Ferry Flight mileage, will be the shortest mileage covering the actual airport to airport great circle distance of the applicable flight, using the following sources in the order set out below or in combination:

- a. Air Distance Manual published jointly by the International Air Transport Association and International Aeradio Limited;
- b. IATA Mileage Manual published by the International Air Transport Association;
- c. and/or combination thereof of (a) and (b) above;
- d. Sabre flight planning system

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RULE 2. APPLICATION OF TARIFF**2.1 Application**

This Tariff shall apply to the traffic and transportation of passengers and goods using aircraft operated by the Carrier in respect of:

- (a) an International and Transborder Service
- (b) a Cargo Service
- (c) This tariff contains the conditions of carriage and practices upon which the carrier transports and agrees to transport and are expressly agreed to by the passenger to the same extent as if such rules were included as conditions in the contract of carriage. Transportation is subject to the rules, fares and charges in effect on the date on which such transportation commences at the point of origin designated on the tickets.
- (d) References to pages, rules, items and notes are continuous and include revisions, supplements thereto and reissues thereof.
- (e) The carrier will be responsible for the furnishing of transportation only over its own lines. When any carrier undertakes to issue a ticket, check baggage, or make any other arrangements for transportation over the lines of any other carrier (whether or not such transportation is part of a through service), such carrier will act only as agent for such other carrier and will assume no responsibility for the acts or omissions of such other carrier.
- (f) No agent, employee or representative of the carrier has authority to alter, modify or waive any provisions of the contract of carriage or of this tariff unless authorized in writing by an officer of the carrier.
- (g) International fares and fare rules filed with ATPCo under tariff NTA(A) No.518 are governed by this tariff.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

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2.2 Air Transportation Contract Requirement

No International Service or Cargo Service shall be furnished by the Carrier under the terms of this Tariff unless an appropriate written Air Transportation Contract, in the form prescribed by the Carrier, is executed by the passenger and the Carrier in respect of an International Service and the Carrier and any person in respect of a Cargo Service.

2.3 Incorporation of Tariff into Air Transportation Contract

The contents of this Tariff shall form part of any Air Transportation Contract between the Carrier and a passenger (including with respect to the passenger's goods), between the Carrier and any other person in respect of Cargo Services, and if there is a conflict between this Tariff and that contract, this Tariff shall prevail.

2.4 Conditions of Application

Unless otherwise specified herein, all International Services and Cargo Services provided by the Carrier under this Tariff shall be subject to the rules, rates and charges published or referred to in this Tariff in effect, from time to time, by virtue of the effective date on each page, on the date of signing of an Air Transportation Contract.

2.5 Application of 'Traveler's Rights' Provisions (See Rules 11, 15, 18, and 20)

In the event of a conflict between Traveler's Rights Provisions and those of any other rule in this tariff, the Traveler's Rights Provisions rule shall prevail, except with respect to Force Majeure.

The Traveler's Rights Provisions do not make the airline responsible for acts of nature or the acts of third parties. The Carrier is legally obligated to maintain the highest standards of aviation safety and cannot be encouraged to fly when it is not safe to do so. Similarly, the Carrier cannot be held responsible for inclement weather or the actions of third parties such as acts of government or air traffic control, airport authorities, security agencies, law enforcement or Customs and Immigration officials.

RULE 3. RATES AND CHARGES – INTERNATIONAL SERVICE**3.1 International Service – Rates and Charges**

Fares, rates and charges are filed through the Airline Tariff Publishing Company (ATPCo) in Tariff 518. Non-published fares, rates and charges can be found at the end of this tariff.

3.2 Payment Terms

All fares are due and payable by a passenger on or by twelve o'clock midnight (Calgary, Alberta time) on the date on which the reservation is made. For reservations that are cancelled within 24 hours of the original booking time, the full amount paid will be refunded to the original form of payment. For reservations that are cancelled past the 24 hour refund time, a fee of CAD\$50.00/USD\$25.00 plus GST may be charged depending on the fare level. The fee is charged per transaction, not per leg (so if passengers cancel one leg of the itinerary and then cancel the remaining reservation at a different time, the fee would be charged in both cases) and is charged in the currency which the reservation was made. If no changes are made by the passenger prior to travel, the carrier guarantees that the fare paid at the time of booking shall be honored.

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3.3 Passenger Cancellation, Change and Refund Terms

All fares are changeable and cancelable by a passenger up to two (2) hours prior to planned departure of the flight to which such fare relates; provided that, in respect of such change or cancellation, the following shall apply:

- a. one-way ticketed fares except "V" and "Y" fare types – are non-refundable and subject to a CAD\$50.00/USD\$50.00 cancellation charge. "V" and "Y" fares permit changes to reservation without a change fee and are fully refundable. If a one-way fare is cancelled, WestJet shall provide the passenger with a credit, valid for one year from the cancellation date, towards the provision of a fare relating to a future flight, which credit shall be equal to the original fare which was cancelled, less the CAD\$50.00/USD\$50.00 cancellation charge, if applicable; Changes are permitted with a change fee of CAD\$50.00/USD\$50.00 provided that, if the change resulted in a passenger paying a higher fare, then the change fee shall be equal to CAD\$50.00/USD\$50.00 plus the difference in the fare if applicable. "V" and "Y" fares permit changes to reservation without a change fee.
- b. round-trip ticketed fares shall be non-refundable and subject CAD\$50.00/USD\$50.00 cancellation charge; provided that if, a round trip fare is canceled, WestJet shall provide the passenger with a credit, valid for one year from cancellation date, towards the provision of a fare relating to a future flight, which credit shall be equal to the original fare which was canceled, less the CAD\$50.00/USD\$50.00 cancellation charge; Changes are permitted with change fee of CAD\$50.00/USD\$50.00 provided that, if the change resulted in a passenger paying a higher fare, then the change fee shall be equal to CAD\$50.00/USD\$50.00 plus the difference in the fare if applicable.
- c. notwithstanding the above, if, following the first segment of a round-trip fare, the passenger fails to complete the round-trip or second segment of that fare, the round-trip fare shall be non-refundable and non-creditable.
- d. Where a reservation is cancelled within 24 hours of when it was booked, the full amount charged will be refunded to the original form of payment.
- e. a change fee of CAD\$50.00 shall be payable by passengers for all fares other than "Y" and "V" fare classes; provided that, if the change results in a passenger paying a higher fare, then the change fee shall be CAD \$50.00 plus the difference in fare.
- f. the fares of passengers who fail to show up for the flight to which the fare relates and do not otherwise cancel their reservation or change their reservation within six (6) hours of such flight, shall be non-refundable and non-creditable towards future flights;
- g. notwithstanding the above, the Carrier reserves the right to waive, in whole or part the payment by any passenger of a cancellation fee or a change fee.
- h. Where the passenger wishes to 'early show', as a full revenue passenger they may request to travel standby on an earlier flight. Passengers can only be listed on an early flight to the same destination, on the same calendar day at the airport. The fee for this service will be CAD\$50.00 per passenger.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

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RULE 4. RATES AND CHARGES – CARGO SERVICE

4.1 Cargo Service Rates and Charges

N/A

4.2 Bulk Cargo Service Agreement

N/A

4.3 Payment Terms

N/A

4.4 Refunds

N/A

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

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RULE 5. PASSPORTS AND VISAS**5.1 RESPONSIBILITY OF PASSENGER**

- (a) Each passenger desiring transportation across any international or transborder boundary shall be responsible for obtaining all necessary travel documents and for complying with the laws of each country from, through or to which he desires transportation, and unless applicable laws provide otherwise, shall indemnify the carrier for any loss, damage, or expense suffered or incurred by the carrier by reason of such passenger's failure to do so. The carrier shall not be liable for any aid or information given by any agent or employee of the carrier to any passenger in connection with obtaining such documents or complying with such laws, whether given orally or in writing or otherwise; or for the consequences to any passenger resulting from his failure to obtain such documents or to comply with such laws.
- (b) Subject to applicable laws and regulations, the passenger shall pay the applicable fare whenever the carrier, on Government order, is required to return a passenger to his point of origin or elsewhere due to the passenger's inadmissibility into or deportation from a country, whether of transit or of destination. The fare applicable will be the fare that would have been applicable had the original ticket designated the revised destination on the new ticket. Any difference between the fare so applicable and the fare paid by the passenger will be collected from or refunded to the passenger as the case may be. The carrier will apply to the payment of such fares any funds paid by the passenger to the carrier for unused carriage, or any funds of the passenger in possession of the carrier. The fare collected for carriage to the point of refusal or deportation will not be refunded by the carrier unless the law of such country requires that such fare be refunded.

RULE 6. CAPACITY LIMITATIONS

The carrier may limit the number of passengers carried on any one flight at fares governed by rules making reference hereto and such fares will not necessarily be available on all flights operated by the carrier. The number of seats which the carrier shall make available on a given flight will be determined by the carrier's best judgment as to the anticipated total passenger load on each flight.

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RULE 7. TRANSPORTATION OF A PERSON WITH A DISABILITY

- (a) Acceptance of a passenger with a disability
- (1) The carrier will accept the determination of a person with a disability as to self-reliance. When a passenger has advised a carrier of his self-reliance, a carrier shall not refuse such passenger transportation on the basis that there is a lack of escort or that the passenger may require additional attention from airline employees.
- (2) Passengers with a disability will be accepted for transportation as outlined below:
- | <u>Disability</u> | <u>Assistant Required</u> |
|--|----------------------------------|
| Blind | No |
| Deaf | No |
| Blind and Deaf | Yes |
| Intellectually Disabled/Self-reliant | No |
| Intellectually Disabled/Non-self-reliant | Yes |
| Ambulatory/Self-reliant | No |
| Ambulatory/Non-self-reliant | Yes |
| Non-ambulatory/Self-reliant | No |
| Non-ambulatory/Non-self-reliant | Yes |
- Note: The maximum per flight may be limited subject to passenger safety limitations, aircraft specifications, and airport handling facilities available at departure or arrival airports.
- (3) The carrier reserves the right to require a medical clearance from the Company Medical Authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, in cases of pregnant passengers, unborn children).
- (4) The carrier will refuse to transport, or will remove at any point, any passenger whose actions or inactions prove to the carrier that his or her mental or physical condition is such as to render him incapable of caring for him or herself without assistance, unless he or she is accompanied by an attendant who will be responsible for caring for him or her en route and, with the care of such an attendant, he or she will not require unreasonable attention or assistance from the air crew.

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- (c) Passengers with a disability will not be permitted to occupy seats in designated emergency exit rows or in over-wing emergency exit rows.
- (d) Reservations should be made at least 24 hours in advance of travel, advising the carrier as to the nature of the disability and assistance required, so that arrangements can be made. The carrier will make every effort to accommodate passengers who fail to make reservations 24 hours in advance.
- (e) In addition to the regular free baggage allowance, the carrier will accept the following items as priority checked baggage without charge:
 - (1) WestJet will accept wheelchairs with non-spillable dry cell batteries, including lead acid, with terminals disconnected and taped. WestJet will also accept wet cell batteries and the carrier will arrange for it to be packaged in an approved leakproof container. The carrier will be responsible for the disconnection and reconnection of any such acceptable mobility aids as required with appropriate notice as per section (d) above.
 - (2) WestJet will accept scooters in the same manner as guest owned wheelchairs. Passengers will be required to check their scooter in and transfer to a wheelchair provided by WestJet. Adequate time is needed to disconnect/connect and dismantle and reassemble the scooter before and after the flight and the carrier shall make best efforts to perform this task in a timely manner.
 - (3) Other mobility aids: WestJet will accept walkers, canes, crutches, prostheses, communication devices and other medical devices at no extra charge and in addition to the luggage allowance. Walkers, crutches and canes may be retained by the guest while in Flight, if they are stowed away safely.
- (f) The carrier will accept for transportation, without charge, a service animal required to assist a person with a disability provided that the animal is properly harnessed and certified as having been trained by a professional service animal institution. Such an animal may not occupy a seat in the aircraft. For the comfort of all passengers, the carrier staff will determine, in consultation with the person with a disability, where the person and service animal will be seated. Service animals will not be carried unless proper permits are obtained for entry into the countries of transit/final destination, and such permits are presented prior to commencement of travel.
- (g) If a mobility aid is damaged or lost, the carrier will immediately provide a suitable temporary replacement without charge. If a damaged aid can be repaired, the carrier will arrange, at its expense, for the prompt and adequate repair of the aid and return it to the passenger as soon as possible.

If a damaged aid cannot be repaired or is lost and cannot be located within 96 hours after the passenger's arrival, the carrier will, at its discretion, replace it with an identical aid satisfactory to the passenger, or reimburse the passenger for the replacement cost of the aid.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
November 10, 2006

EFFECTIVE DATE
November 13, 2006
Per SP#18686

- (h) The carrier will accept for transportation, without charge, a maximum of two passengers per flight to each bring up to two (2) oxygen cylinders containing gaseous oxygen only for personal use onboard the aircraft. The passenger is recommended to provide a doctor's certificate or note stating they are acceptable for travel. Guests should also verify with their physician or oxygen supplier that their oxygen supply will last for the duration of the flight

RULE 8. REFUSAL TO TRANSPORT

- A.** The carrier may reserve the right to refuse to transport or may remove from any flight any passenger for any reason, including but not limited to the following:
- (1) **Government Request or Regulations** - whenever such action is necessary to comply with any government regulation, or to comply with any governmental request for emergency transportation in connection with the national defense, or whenever such action is necessary or advisable by reason of weather or other conditions beyond its control (including but without limitation, acts of God, or events of force Majeure, strikes, civil commotions, embargoes, wars, hostilities or disturbances) actual, threatened or reported.
 - (2) **Search of Passenger or Property** – if a Passenger refuses to permit search of his person or property for explosives or a concealed, deadly or dangerous weapon or article.
 - (3) **Proof of Identity/Age** – If a Passenger refuses to provide proof of age or identity as requested by the carrier, the carrier may, at its discretion and at any time, refuse to transport the Passenger. In addition, when a passenger is traveling on a fare which has a particular age requirement for qualification, proof of age may be required. Acceptable forms of proof of identity are a valid driver's license, birth/baptismal certificate, passport or provincial health care card. Failure to provide proof as requested constitutes grounds for refusal to transport.
 - (4) **Travel Documentation Requirements** – The carrier will refuse to transport: any passenger, who in the carrier's opinion:
 - (a) the travel documents of such passenger are not in order;
 - (b) such passenger's entry into, transit through or embarkation from Canada or any other point would be unlawful.
 - (5) **Non Compliance With Published Cut off Times** – If a passenger arrives at the specified location less than the published cut off time from departure the passenger may be denied boarding.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
April 20, 2012

EFFECTIVE DATE
April 26, 2012
Per SP# 71981

Check-In and Cut-Off Times

Method	Flights to or from the United States	Flights to or from International destinations
Web	24 hours – 60 minutes	24 hours – 60 minutes
Mobile	24 hours – 60 minutes	24 hours – 60 minutes
Kiosk	24 hours – 60 minutes	24 hours – 60 minutes
Counter	2 hours (recommended)	2 hours (recommended)

Check-in Cut Off Times

Method	Flights to or from the United States	Flights to or from International destinations
Counter	60 minutes	60 minutes
Baggage	60 minutes	60 minutes
Gate	10 minutes	10 minutes

Other Important Information

- Due to facility constraints, counter check-in opens in Calgary and Toronto three hours prior to departure.
- The check-in and baggage cut-off time for all flights to or from the United States is 60 minutes.
- Baggage will be accepted up to three (3) hours prior to departure at most locations.
- You are required to be at your departure gate 30 minutes prior to your scheduled time of departure. Please allow time to be cleared through security (and customs if applicable). If you arrive at the gate less than 10 minutes prior to departure and the aircraft is already boarded, you will be denied boarding.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
April 20, 2012

EFFECTIVE DATE
April 26, 2012
Per SP# 71981

(5) Passenger's Conduct/Behavior;

The Carrier may impose sanctions on any person who engages in or has engaged in any conduct or behavior on the Carrier's aircraft, or to the knowledge or reasonable belief of the Carrier, on any airport property or other carrier's aircraft, that the carrier determines, in its reasonable judgment, may have a negative effect on the safety, comfort or health of that person, passengers, the Carrier's employees or agents, aircrew or aircraft or the safe operations of the Carrier's aircraft (the "Prohibited Conduct").

B. Examples of Prohibited Conduct that could give rise to the imposition of sanctions include:

- i. significant impairment arising from the consumption or use of alcohol or drugs prior to boarding or while on board an aircraft of the Carrier
- ii. engaging in belligerent, lewd or obscene behavior toward a passenger or employee or agent of the Carrier;
- iii. threatening, harassing, intimidating, assaulting or injuring a passenger or employee or agent of the Carrier;
- iv. tampering with or willfully damaging an aircraft, its equipment or other property of the Carrier;
- v. failing to comply with all instructions, including all instructions to cease Prohibited Conduct, given by the Carrier's employees;
- vi. unauthorized intrusion or attempted intrusion onto the flight deck of an aircraft;
- vii. smoking or attempted smoking in an aircraft;
- viii. wearing or carrying dangerous or deadly weapons on aircraft (other than on duty escort or peace officers who have complied with the Carrier's guidelines).

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
November 10, 2006

EFFECTIVE DATE
November 13, 2006
Per SP#18686

- C. The sanctions the Carrier may impose on a person may be any one or combination of the following:
- i. written or verbal warning;
 - ii. refusal to permit boarding of an aircraft;
 - iii. removal from an aircraft at any point;
 - iv. requiring the person, to undertake in writing to refrain from repeating the Prohibited Conduct in question and from engaging in any other Prohibited Conduct as a prerequisite to further travel with the Carrier during the probationary period that will not normally exceed one year;
 - v. refusal to transport the person on a one time basis, for an indefinite period or permanently, as determined by the Carrier.

The Carrier reserves the right, in its reasonable discretion, to impose the sanction or sanctions it considers appropriate in the circumstances of each case considering the severity of the Prohibited Conduct.

Prohibited Conduct described in paragraphs A iii, iv, vi, or viii will usually entail the imposition of an indefinite or permanent ban from travel with the Carrier. The Carrier's customer care staff, security staff, airport customer service staff and aircrew are individually authorized in their reasonable discretion to impose sanctions described in paragraphs B i, ii, or iii above. Members of the Carrier's customer care and security departments are authorized in their reasonable discretion to impose sanctions described in paragraphs B iv or v above and will review the circumstances of each case prior to their imposition of any such sanctions. The Carrier will provide a person with written notice of the imposition of a sanction under paragraphs B iv or v above.

Any person who is given a sanction pursuant to paragraph B v. may respond in writing to the Carrier with reasons why the Carrier should remove the sanction. The Carrier may remove a sanction imposed on a person pursuant to paragraph B v, if, in the Carrier's reasonable discretion, and considering the person's previous conduct, the Carrier determines that the person will not engage in further Prohibited Conduct and the Carrier will communicate its decision to the person within a reasonable time.

Despite anything written elsewhere in this tariff the Carrier's sole liability to a person whom the Carrier refuses to carry following an incident of Prohibited Conduct is to provide a refund to the person of the unused portion or portions of the person's fare.

D. Liability of Carrier for Refusing Carriage of a Passenger

Except as otherwise provided for in this Rule 8 and to the extent permitted by law, THE CARRIER SHALL NOT BE LIABLE TO ANY PASSENGER or other person for refusing to board or transport that passenger or any person on an aircraft of the Carrier or for otherwise removing a passenger from the aircraft at any point in the flight; nor shall the Carrier be liable to any of the passengers or other person for exercising its discretion not to refuse to board or transport or remove any passenger or other person on or from the aircraft.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
November 10, 2006

EFFECTIVE DATE
November 13, 2006
Per SP#18686

RULE 9. ACCEPTANCE OF CHILDREN

a) **Accompanied** - Children under 12 years of age are accepted for transportation when accompanied on the same flight and in the same compartment by a passenger at least 12 years of age.

(b) **Unaccompanied** – Effective April 1, 2008, WestJet no longer offers an unaccompanied minor service. Please see Rule 22 on the Guardian Fare for details on new provisions to replace the unaccompanied children program.

(c) **Infants**

An infant under 2 years of age not occupying a seat and accompanied by a passenger at least 12 years of age will be transported without charge. A birth certificate is required for all infants under the age of two, other documents such as letter of travel consent signed by parent(s) or guardian(s) may also be required.

If a lap held infant turns two years old within 30 days of the return flight, WestJet will not charge a fare for the return flight. However there will be a charge on the taxes and surcharges WestJet is required to submit.

RULE 10 . LIMITATION OF LIABILITY - PASSENGERS**For travel governed by the Montreal Convention**

For the purpose of international carriage governed by the Montreal Convention, the liability rules set out in the Montreal Convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

For travel governed by the Warsaw Convention

Carriage hereunder may be subject to the rules and limitations relating to liability established by the Warsaw Convention, or such convention as amended, unless such carriage is not "international carriage" as defined by the Warsaw Convention. With respect to all international transportation, as defined in the said convention, performed by it, the Carrier agrees that the limit of liability for each passenger for death or wounding or other bodily injury shall be limited to proven damages not to exceed the sum of 100,000 Special Drawing Rights, exclusive of legal fees and disbursements.

For travel governed by either the Montreal Convention or the Warsaw Convention

Nothing herein shall be deemed to affect the rights and liabilities of the carrier with regard to any person who has willfully caused damage which resulted in death, wounding, or other bodily injury of a passenger.

The carrier does not maintain, operate or provide ground transportation between airports, or between airports and city centres. Any such services are performed by independent contractors who are not, and shall not be deemed to be the agents of employees of the carrier. The carrier shall not be liable for the acts or omissions of any such independent contractors.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
January 19, 2011

EFFECTIVE DATE
January 21, 2011
Per SP#59470

RULE 11. LIMITATION OF LIABILITY FOR BAGGAGE OR GOODS

If the luggage does not arrive on the same flight as the passenger, the Carrier will take steps to deliver the luggage to the passenger's residence/hotel as soon as possible. The Carrier will take steps to inform the passenger on the status of the luggage and will ensure the passenger has their incidentals covered or an overnight kit as required. Compensation will be provided as per below.

For travel governed by the Montreal Convention

For the purpose of international carriage governed by the Montreal Convention, the liability rules set out in the Montreal Convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

For travel governed by the Warsaw Convention

Carrier liability for the loss of, damage to or delay in the delivery of any personal property, including baggage which are carried as checked baggage and goods, is limited to the sum of 250 francs per kilogram, to a maximum of 20 kilograms referred to in Rule 17 – 2, except as noted in Rule 7 (g) for mobility aids, unless the passenger at the time of presenting such baggage or goods for transportation, has declared a higher value and paid an additional charge in accordance with this Rule.

As regards objects of which the passenger takes charge himself/herself the liability of the carrier is limited to 5,000 francs per passenger.

In the case of loss, damage or delay of part of property carried as checked baggage, the weight to be taken into consideration in determining the amount to which the carrier's liability is limited shall be only the total weight of the property lost, damaged or delayed. Nevertheless, when the loss, damage or delay of a part of the property affects the value of other property covered by the same baggage check, the total weight of the property covered by the baggage check shall also be taken into consideration in determining the limit of liability.

The monetary unit referred to in this Rule shall be deemed to refer to the gold franc referred to in the *Carriage by Air Act*, R.S., 1985, c. C-26. and the schedules thereto. For the purpose of settlement of claims and in the event of an action against the carrier, any sum in francs shall be converted into Canadian dollars by:

- i) converting francs into Special Drawing Rights at the rate of one Special Drawing Right for 15.075 francs; and
- ii) converting Special Drawing Rights into Canadian dollars at the rate established by the International Monetary Fund.

The rate for converting Special Drawing Rights into Canadian dollars shall be the rate prevailing on the date on which the amount of any damage to be paid by the carrier is ascertained by a court or, in the event a settlement is agreed between carrier and claimant, on the date settlement is agreed.

"NOTE: At the time of filing of this tariff provision, 250 francs convert to approximately CAD \$33.00 and 5000 francs convert to approximately CAD \$660. These converted values are provided for general reference only. Carrier's liability will be calculated for each claim individually, based on the formula set out in this Rule."

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
December 3, 2009

EFFECTIVE DATE
December 4, 2009
Per SP # 51754

For travel governed by either the Montreal Convention or the Warsaw Convention

If the passenger or charterer does elect to declare a higher value an additional charge shall be payable and the carrier's liability will not exceed the higher value declared. The additional charge shall be calculated as follows:

- i) The amount of the carrier's liability calculated in accordance with the parts of this Rule set out above shall be referred to as "basic carrier liability";
- ii) No charge shall be payable on that part of the declared value which does not exceed basic carrier liability;
- iii) For that part of the declared value which does exceed basic carrier liability, a charge shall be payable at the rate of CAD \$10.00 to a maximum total liability of CAD \$3,000.00 including basic carrier liability.

Whether the passenger or charterer declares value or not, in no case shall the carrier's liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.

In the case of damage or partial loss, the person entitled to delivery must complain to the carrier forthwith after discovery of the damage or partial loss, and, at the latest, within seven (7) days from the date of receipt of the baggage. In the case of delay, the complaint must be made at the latest within twenty one (21) days from the date on which the baggage has been placed at his disposal. In the case of loss the complaint must be made at the latest within 30 days from the date the baggage should have been delivered. Every complaint, whether for loss, partial loss, damage or delay, must be made in writing and must be dispatched within the times aforesaid. Failing complaint within the times aforesaid, no action shall lie against the carrier.

SECTION II TICKETS**RULE 12. TICKETS**

- (a) The term ticket means the electronic confirmation generated by the carrier's central reservations system, or confirmation number, baggage check, boarding passes and any document designated by the carrier as a ticket and accompanying notices that incorporate this contract of carriage.
- (b) No person shall be entitled to transportation except upon presentation of a valid confirmation number and acceptable photo identification.
- (c) Tickets are not transferable and the carrier is not liable to the owner of the ticket for honoring or refunding such ticket when presented by another person.
- (d) The carrier does not accept paper tickets generated by any other air carrier or its agent.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
January 13, 2012

EFFECTIVE DATE
January 16, 2012
Per SP#60814

SECTION III RESERVATIONS**RULE 13. CONFIRMATION OF RESERVED SPACE**

A reservation of space on a given flight is valid when the availability and allocation of such space is confirmed by the carrier to a person subject to payment or other satisfactory credit arrangements. A passenger with a valid confirmation number reflecting reservations for a specific flight and date on the carrier is considered confirmed, unless the reservation was cancelled due to one of the reasons indicated in Rule 14. The carrier does not guarantee to provide any particular seat on the aircraft.

13.1 Policy and Procedures

The Carrier offers passengers the option of paying a fee for a specific seat at the time of booking or up to 24 hours prior to their flights departure.

Terms and conditions of the Seat Selection are as follows:

- Availability of seats is determined by the type of aircraft operating for a selected flight.
- Seat selection may not be offered on some flights based on operational restrictions.
- Some seats will be unavailable due to operational requirements.
- Seat selection is an option available to all passengers; however this option may not be available through some reservation channels.
- Passengers with disabilities may request a seat by contacting the carrier's call centre.
- Seat selection for a fee is an option available up until 2 hours prior to flight departure through the Carrier's website, and up until 60 minutes prior to flight departure through the Carrier's Reservation Centre.
- Seat selection within 24 hours of flight departure is available at no charge through the Carrier's website.
- Seat selection is not guaranteed, and may be subject to change based on operational requirements.

13.2 Seat Selection fees

This section only deals with the fees associated with Seat Selection. For passenger requested reservation changes or cancellations see **Section 3.3 Passenger Initiated Flight Modifications.**

- Seat selection fees are payable in either CAD or USD (depending on the currency of the reservation as per Rule 3 Section 3.2.)
- Seat selection fees are calculated per segment (i.e. as identified by a change in flight number) for each direction of travel from the origin point to the destination point.
- When seats are selected on multi-segment flights the fee shall be collected for each flight segment.
- Fee calculations are based on the approximate flight time for each flight segment.
- For round-trip reservations, seat selection fees are charged in each direction of travel.
- Different seat fees apply for regular and exit row seats.
- Seat selection fees are refundable to the original form of payment up until flight departure.
- Changes – seat selection on a reservation will not incur a change fee.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
January 5, 2012

EFFECTIVE DATE
January 9, 2012
Per SP#68011

- Changes to seat type - passengers who have purchased a regular seat and request a move to an emergency exit row seat will be required to pay any increase in the fee; a refund or credit will be issued for a decrease in fee amount.
- Seat requests cancelled by the carrier will result in a credit file for the fee paid (+ tax).
- Where taxes are applicable to the flight, they shall also be applicable for seat selection fees.

For seat selection purchased made prior to January 9, 2012, the following fees apply:

Fees per segment		
Time	Regular seat fee	Exit seat fee
1 hour or less	\$3.00	\$5.00
Between 1 and 2.5 hours	\$7.00	\$10.00
Over 2.5 hours	\$10.00	\$15.00

For seat selection purchases made on or after January 9, 2012, the following fees apply:

Fees per segment		
Time	Regular seat fee	Exit seat fee
1 hour or less	\$5.00	\$10.00
Between 1 and 2.5 hours	\$10.00	\$15.00
Over 2.5 hours	\$15.00	\$30.00

RULE 14. CANCELLATION OF RESERVATIONS

Refer to **Rule 3.3 Passenger Cancellation, Change and Refund Terms** for applicable terms and conditions.

RULE 15. CARRIER CANCELLATION, CHANGE, AND REFUND TERMS

1. The Carrier will make reasonable efforts to inform passengers of delays and schedule changes and to the extent possible, the reason for the delay or change.
2. If the plane is over-booked or cancelled, the Carrier will make all reasonable efforts to:
 - a) find the passenger a seat on another flight operated by the Carrier;
 - b) buy the passenger a seat on another carrier; or
 - c) refund the unused portion of the passenger's ticket (see 3 below for details).
3. THE CARRIER SHALL NOT BE LIABLE TO ANY PASSENGER in respect of such cancellation or change, whether or not resulting from an Event of Force Majeure; provided that, the Carrier will, at the carrier's discretion, provide any passengers affected by such cancellation or change with:
 - a) a credit, valid for one year from the cancellation date, towards the provision of a fare relating to a future flight or flights if booked as a round trip and the originating sector is cancelled, which credit shall be equal to the original fare (s) which was/were canceled; or
 - b) to otherwise refund to such passenger, an amount which shall not be greater than the fare paid by that passenger in respect of that flight or flights if booked as a round trip and the originating sector is cancelled.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
January 5, 2012

EFFECTIVE DATE
January 9, 2012
Per SP # 68011

SECTION IV. FARES AND ROUTINGS**RULE 16. APPLICATION OF FARES AND ROUTINGS**

- (a) **General**
1. The price of transportation shall be disclosed at the time of confirmation, however fares are subject to change without notice.
- (b) **Currency**
All fares and charges are stated in the currency of the country from which the passenger will initiate travel.
- (c) **Fare Changes**
The carrier's fares are changed from time to time.
- (d) **Connecting Flights**
When an area is served by more than one airport and a passenger arrives at one airport and departs from another airport, transportation between those airports must be arranged by and at the expense of the passenger.
- (e) **Stopover**
(1) A stopover means a deliberate interruption of a journey by the passenger, agreed to in advance by the carrier, at a point between the place of departure and the place of destination.

(2) In no event will a stopover occur when the passenger departs from the intermediate city on a flight scheduled to depart within 4 hours after the passenger's arrival.
- (f) **Routing**
A fare applies only to:

(1) Transportation via the routing specified by the carrier in reference to that fare. Any other routing may subject the passenger to an additional charge.

(2) Transportation between the airports. Tickets may not be issued or accepted for transportation that will either originate or terminate at an airport other than the airport for which the fares are published.
- (g) **Infants**
One infant under 2 years of age not occupying a seat and accompanied by a passenger at least 12 years of age will be transported without charge. A birth certificate is required for all infants under age 2.
- (h) **Guardian Fare**
The Guardian fare will allow parents or guardians (guest 18 years of age or older) to escort their children (guests between the ages of 2 and 11 years of age), at a substantially reduced rate, to their desired destination and then return immediately to their city of origin. Please see Rule 22 on the Guardian Fare Program for details on this new provision.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
January 5, 2012

EFFECTIVE DATE
January 9, 2012
Per CTA SP # 68011

SECTION V. BAGGAGE AND CARGO**RULE 17. ACCEPTANCE OF BAGGAGE AND CARGO****(a) Acceptance of Baggage and Excess Baggage**

The carrier will accept for transportation as baggage such personal property as is necessary for the wear, use, comfort or convenience of the passenger for the purposes of the trip, subject to the following conditions:

- (1) All baggage must be suitably externally identified and packed in suitcases or in similar containers in order to ensure safe and convenient carriage with ordinary care and handling.
- (2) The Carrier reserves the right to refuse to board or transport any goods which, in the Carrier's sole opinion, are not appropriately packaged for flight or which are otherwise unsuitable for flight for any reason, including the weight, size or character of the good or to otherwise prohibit the use of such good on the aircraft.
- (3) The maximum total weight for each piece of checked baggage shall not exceed 23 kilograms (50 pounds) and the maximum total combined dimension (length + width + height) for each piece of baggage shall not exceed 157 cm (62").
- (4) The carrier will accept additional and excess baggage on a space-available basis within the following restrictions:
 - i. A **second, third or fourth piece** of checked baggage within the weight and size limits defined in Rule 17 (a)(3) will be charged according to the fee tables below with the exception of passengers travelling to or from Montego Bay, Jamaica, where a maximum of two pieces of checked baggage are permitted.
 - ii. **Oversized** baggage in excess of the combined dimensions of 157 cm (62 inches) but not exceeding 203 cm (80 inches) will be accepted to all destinations (except Montego Bay, Jamaica), subject to the fees in the tables below. Baggage with combined dimensions exceeding 203 cm (80 inches) will not be accepted for transport.
 - iii. **Overweight baggage:** more than 23 kg (50 lbs) but not exceeding 45 kg (100 lbs) will be accepted to all destinations (except Montego Bay, Jamaica), subject to the fees in the tables below. Baggage over 45 kg (100lb) will not be accepted for transport.
 - iv. **Combined excesses:** An item of baggage that exceeds the free baggage allowance, is oversize or overweight will be subject to all applicable combinations of fees.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
January 5, 2012

EFFECTIVE DATE
January 9, 2012
Per CTA SP# 68011

For travel ON OR AFTER January 19, 2011

Baggage type	Booked before November 03/10	Booked on or after November 03/10
1st checked bag	Free	Free
2nd checked bag	Free	\$20
3rd checked bag	\$50	\$50
4th checked bag	\$50	\$50
Oversize baggage	\$50	\$50
Overweight baggage	\$50	\$50

- v. The Carrier collects fees for checked sporting equipment in excess of the free checked baggage limits applicable for the date of travel outlined in the charts above. Additional oversize and overweight fees will apply with the following exceptions in chart below.

Sporting Equipment exemptions	Oversize	Overweight
Fishing Rods	Exempt	\$50
Golf clubs	Exempt	\$50
Skis/snowboard	Exempt	\$50
Hockey equipment	Exempt	Exempt
Football equipment	Exempt	Exempt

- (5) For travel to or from Montego Bay, Jamaica the following provisions will apply. Passengers (excluding infants) will be allowed a maximum baggage allowance of two pieces of checked baggage per passenger to be carried. Excess, oversized (with the exception of golf clubs), and overweight checked baggage cannot be accepted. The maximum total weight for each piece of checked baggage shall not exceed 23 kilograms (50 pounds). WestJet shall not accept for carriage any additional baggage beyond the two pieces of checked baggage or overweight baggage above 23 kilograms (50 pounds). Passengers will be allowed to carry one piece of hand baggage into the cabin of the aircraft provided that such baggage does not exceed 23 cm x 40 cm x 55 cm (9" x 15.5" x 21.5") in dimensions or 10 kilograms (22 pounds) weight.
- (6) Because of their awkward size, the following items will be considered as one piece of baggage:
- one sleeping bag or bed roll
 - one rucksack/knapsack/backpack
 - one duffle type bag
 - one golf bag containing golf clubs and one pair of golf shoes
 - one pair of snow skis with one pair of ski poles and one pair of ski boots
 - one carton of fruit (such as pineapples, oranges)
 - one bicycle
 - one scuba diving equipment. Scuba tanks must be empty.

- (7) Passengers will be allowed to carry two pieces of hand baggage into the cabin of the aircraft provided that such baggage does not exceed 23 cm x 40 cm x 55 cm (9" x 15.5" x 21.5") in dimensions for the First piece, and 16 cm x 33 cm x 43 cm (6.0" x 13.0" x 16.5") in dimension for the second piece, or 10 kilograms (22 pounds) weight per piece.
- (8) Articles of baggage or goods will not be carried when such articles are likely to endanger the aircraft, persons or property are likely to be damaged by air carriage, are unsuitably packed, or the carriage of which would violate the laws, regulations, or orders of countries or possessions to be flown from, into, or over.
- (9) If the weight, size or character renders it unsuitable for carriage on the aircraft, the carrier, prior to departure of the flight, will refuse to carry the passenger's baggage or goods or any part thereof. The following articles will be carried only with prior consent of the carrier:
Firearms of any description - firearms for sport purposes will be carried as baggage provided required entry permits are in the possession of the passenger for the country of destination and provided that such firearms are disassembled or packed in a suitable case. The provisions of this paragraph do not apply to Officers of the Law traveling in the line of duty and carrying legally prescribed sidearms or other similar weapons.
- (10) Live animals are accepted provided all conditions and requirements found below are met.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
November 05, 2010

EFFECTIVE DATE
November 10, 2010
Per CTA SP # 58820

Title/Application

Acceptance of Live Animals

The transportation of live animals is subject to all conditions as outlined in this rule.

General Conditions

General Conditions of Acceptance

WestJet will accept animals for transportation subject to the conditions below.

- 1) Advance arrangements must be made.
- 2) The animal must be harmless, inoffensive, odourless, and require no attention during transit.
- 3) The animal must be confined in a kennel subject to inspection and approval by WestJet prior to acceptance.
- 4) WestJet reserves the right to deny the transportation of the animal if the kennel is unsuitable (see kennel requirements below) or if animal is aggressive.
- 5) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws, customs, and/or other governmental regulations, requirements, or restrictions of the country, state, or territory to which the animal is being transported.
- 6) Animals will be transported either in the passenger or the belly compartment of the aircraft. Conditions are outlined below.
- 7) WestJet will not be responsible in the event any such animal is refused entry into or passage through any country.
- 8) WestJet will not be responsible in the event of loss, delay, injury, sickness or death of such animal.
- 9) For the safety reasons, WestJet will not accept an animal for carriage if the animal is less than 8 weeks old, pregnant or in-heat.
- 10) If the animal is sedated, the passenger must present a veterinarian's note at check in.
- 11) WestJet reserves the right to limit the number of live animals' carried per flight.
- 12) WestJet reserves the right to deny carriage of animals during specified embargo periods.
- 13) Animals are not accepted in checked baggage on any flight to or from Bridgetown, Montego Bay, St. Lucia, Honolulu, Maui or Kona due to regulations.
- 14) From December 11 to December 14 and January 7 to January 10, a maximum 2 animals will be accepted in checked baggage. No animals will be accepted in checked baggage from December 15 to January 6, inclusive.
- 15) From April 1 to October 31 of each year, animals are not accepted in checked baggage on any flight to or from Las Vegas, Phoenix, Palm Springs, Cabo San Lucas, Mazatlan, Puerto Plata and Punta Cana, La Romana, Nassau, Cancun and Puerto Vallarta due to possibilities of extreme temperatures.

Animals Accepted for Carriage

Carry on Baggage

WestJet allows one cat, dog, bird, or rabbit in the cabin per passenger. No other species of animal is acceptable for carriage in the cabin.

Checked Baggage

Animals considered acceptable as part of checked baggage are cats, dogs, hedgehogs, rabbits, chinchillas, birds and guinea pigs. Live fish and reptiles are not accepted as part of a passengers checked baggage.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
April 20, 2009

EFFECTIVE DATE
April 21, 2009
Per SP# 44854

Containers

Containers must be leak proof kennels for transporting animal and must be provided by the owner. WestJet does not provide a kennel rental or purchase service.

Restrictions for Kennel as Checked Baggage

Only hard sided kennels are acceptable.

The kennel must :

Have a leak-proof bottom

Not have wheels. Removable wheels are acceptable. Wheels with covers are not acceptable.

Be made of plastic, fibreglass or metal, not wire mesh or welded mesh

Have a secure wire-grill, not plastic door

Have the door secured using the device originally intended by the manufacturer

Allow for the animal to easily be able to fully stand and turn around inside the kennel

Allow for the animal to be completely enclosed within the kennel.

Size Restrictions

Size	Width	Length	Height	Maximum Weight
small	21" (53cm)	16" (41cm)	15" (38cm)	100lbs. (45kg)*
medium	32" (81cm)	22" (56cm)	23" (58cm)	100lbs. (45kg)*
large	36" (91cm)	24" (61cm)	26" (66cm)	100lbs. (45kg)*

* If the kennel exceed the maximum weight or size restrictions listed, the passenger will be required to make alternate shipping arrangements.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE

November 10, 2006

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November 13, 2006

Per SP#18686

Restrictions for Kennel as Carry on Baggage

Both hard sided and soft sided kennels are acceptable.

The hard sided kennel must :

Have a leak-proof bottom

Not have wheels. Removable wheels are acceptable. Wheels with covers are not acceptable.

Be made of plastic, fibreglass or metal, not wire mesh or welded mesh

Have a secure wire-grill, not plastic door

Have the door secured using the device originally intended by the manufacturer

Allow for the animal to easily be able to fully stand and turn around inside the kennel

Allow for the animal to be completely enclosed within the kennel.

One animal per kennel only.

The soft sided kennel must :

Have a leak-proof bottom

Not have wheels. Removable wheels are acceptable. Wheels with covers are not acceptable.

Not be a gym bag or duffle bag

Be chew proof

Have the door secured using the device originally intended by the manufacturer

Allow for the animal to easily be able to fully stand and turn around inside the kennel

Allow for the animal to be completely enclosed within the kennel.

One animal per kennel only.

Size Restrictions - Both hard and soft sided

Width	Length	Height	Maximum Weight
17.5" (44cm)	16" (40cm)	8.5" (21cm)	22lbs. (10kg)*

* If the kennel exceed the maximum weight or size restrictions listed, the passenger will be required to transport the animal as checked baggage if all conditions are met or make alternate shipping arrangements.

The kennel will be considered as one piece of passengers carry on baggage.

Kennels in the cabin must be stored under the passenger's seat and the animal must remain closed in the container while on-board the aircraft. The container must remain closed and sealed from time of entry into the aircraft until after deplaning. Passengers with carry on kennels will not be permitted to be seated in a row immediately behind a bulkhead or adjacent to an emergency exit.

Charges

There is a fee of CAD/USD \$50.00 each way, plus applicable taxes, to transport an animal as either carry-on or checked baggage.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE

November 10, 2006

EFFECTIVE DATE

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Per SP#18686

Service and Speciality Animals

WestJet will accept for transportation, without charge, a service animal required to assist a person with a disability as well as speciality animals (certified search/rescue, avalanche trained, or explosive sniffing animals) within the cabin of the aircraft.

- 1) Documentation may not be needed; however, WestJet can and will request documentation if deemed necessary and has the right to refuse boarding if indicators lead a WestJet employee to believe the animal is not a service animal.
- 2) If at any time the safety of crew or passengers is jeopardized the animal will be denied boarding or removed from the aircraft.
- 3) A service animal may not occupy a seat in the aircraft.
- 4) The service animal must be accompanied by a passenger with a disability requiring the service of the animal, or by a trainer or handler transporting the animal for duty.
- 5) There must be enough space in the cabin to accommodate the animal.
- 6) If the conditions of transport as indicated in this rule are not met, the animal will be required to travel as checked baggage. Service and speciality animals travel free of charge in the cabin only. WestJet does not provide a free service for service and speciality animals as checked luggage.
- 7) For the comfort of all passengers, WestJet staff will determine, in consultation with the person with a disability, or animal handler, where the person and the animal will be seated.
- 8) Service and speciality animals will not be carried unless proper permits are obtained for entry into the countries of transit/final destination, and such permits are presented prior to commencement of travel.
- 9) Except as may otherwise be provided for in this tariff, WestJet will not be responsible in the event of injury, sickness or death of such animal.

EXCEPTION: Should an injury to or death of a service animal result from the negligence of WestJet representatives, WestJet's liability will be limited to expeditiously providing, at its own expense, for the medical care, and if necessary replacement of the animal.

- 8) **Dangerous Goods** as defined by transport Canada are Not accepted for carriage under any circumstances.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
November 10, 2006

EFFECTIVE DATE
November 13, 2006
Per SP#18686

SECTION VI. REFUNDS**RULE 18. TRAVELER'S RIGHTS PROVISIONS**

- a) If a flight is delayed and the delay between the scheduled departure of the flight and the actual departure of the flight exceeds 4 hours, the Carrier will provide the passenger with a meal voucher.
- b) If a flight is delayed by more than 8 hours and the delay involves an overnight stay, the Carrier will pay for overnight hotel stay and airport transfers for passengers who did not start their travel at that airport.
- c) If the passenger is already on the aircraft when a delay occurs, the airline will offer drinks and snacks if it is safe, practical and timely to do so. If the delay exceeds 90 minutes and circumstances permit, WestJet will offer passengers the option of disembarking from the aircraft until it is time to depart if safe and practical to do so.
- d) The carrier will endeavor to transport the passenger and baggage with reasonable dispatch, but times shown in timetables or elsewhere are not guaranteed and form no part of this contract.
- e) The agreed stopping places are those places shown in the carrier's timetable as scheduled stopping places on the route. The carrier may, without notice, substitute alternative carriers or aircraft and, if necessary, may alter or omit stopping places shown in the timetable.
- f) Schedules are subject to change without notice. The carrier is not responsible or liable for failure to make connections or for failure to operate any flight according to schedule, or for a change to the schedule of any flight. Under no circumstances shall the carrier be liable for any special, incidental or consequential damages arising from the foregoing (including the carriage of baggage) whether or not the carrier had knowledge that such damages might be incurred.
- g) Without limiting the generality of the foregoing, the carrier cannot guarantee that the passenger's baggage will be carried on the flight if sufficient space is not available as determined by the carrier.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
December 3, 2009

EFFECTIVE DATE
December 4, 2009
Per SP # 51754

RULE 19. REFUNDS**(a) Voluntary Cancellations**

If a passenger decides not to use the ticket and cancels the reservation, the passenger may not be entitled to a refund, depending on any refund condition attached to the particular fare.

(b) Involuntary Cancellations

In the event a refund is required because of the carrier's failure to operate or refusal to transport, the refund will be made as follows:

If the ticket is totally or partially unused, the total fare paid for each unused segment will be refunded.

RULE 20. DENIED BOARDING COMPENSATION

1. If the plane is over-booked, the Carrier will make all reasonable efforts to:
 - a) find the passenger a seat on another flight operated by the Carrier;
 - b) buy the passenger a seat on another carrier; or
 - c) refund the unused portion of the passenger's ticket (see 2 below for details).
2. THE CARRIER SHALL NOT BE LIABLE TO ANY PASSENGER in respect of such overbooking, whether or not resulting from an Event of Force Majeure; provided that, the Carrier will, at the carrier's discretion, provide any passengers affected by such denied boarding with:
 - a. a credit, valid for one year from the cancellation date, towards the provision of a fare relating to a future flight or flights if booked as a round trip and the originating sector is cancelled, which credit shall be equal to the original fare (s) which was/were canceled; or
 - b. to otherwise refund to such passenger, an amount which shall not be greater than the fare paid by that passenger in respect of that flight or flights if booked as a round trip and the originating sector is cancelled.

VOLUNTEERS AND BOARDING PRIORITIES

If a flight is oversold (more passengers hold confirmed reservations than there are seats available), no one may be denied boarding against his/her will until airline personnel first ask for volunteers who will give up their reservations willingly, in exchange for a payment of WestJet's choosing. If there are not enough volunteers, other passengers may be denied boarding involuntarily, in accordance with the following boarding priority of WestJet:

The last passenger to arrive at the ticket lift point will be the first to be denied boarding, except;

- passengers traveling due to death or illness of a member of the passenger's family, or,
- aged passengers, or
- unaccompanied children, or
- passengers with disability

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
December 3, 2009

EFFECTIVE DATE
December 4, 2009
Per SP # 51754

COMPENSATION FOR INVOLUNTARY DENIED BOARDING

If you are denied boarding involuntarily, you are entitled to a payment of "denied boarding compensation" from WestJet unless:

- you have not fully complied with WestJet's ticketing, check-in and reconfirmation requirements, or you are not acceptable for transportation under the airline's usual rules and practices; or
- you are denied boarding because the flight is cancelled; or
- you are denied boarding because a smaller capacity aircraft was substituted for safety or operational reasons; or
- you are offered accommodations in a section of the aircraft other than specified in your ticket, at no extra charge, (a passenger seated in a section for which a lower fare is charged must be given an appropriate refunds); or
- WestJet is able to place you on another flight or flights that are planned to reach your final destination or your next scheduled stopover within one hour of the scheduled arrival of your original flight.

AMOUNT OF DENIED BOARDING COMPENSATION

Passengers who are eligible for denied boarding compensation for flights departing from the US must be offered a payment equal to 200% the sum of the fare values of their ticket coupons, with a \$650 USD maximum if WestJet is able to place you on another flight or flights that are planned to reach your final destination or first stopover less than four hours of the scheduled arrival of your original flight. However, if WestJet cannot arrange "alternate transportation (see below) the passenger must be offered a payment equal to 400% the sum of the fare values of their ticket coupons, with a \$1,300 USD maximum.

For flights to/from Canada (except flights from USA), as WestJet does not commercially over sell its aircraft, no denied boarding compensation will be provided.

"Alternate transportation" is air transportation (by an airline licensed by the D.O.T.) or transportation used by the passenger which, at the time the arrangement is made, is planned to arrive at the passenger's next scheduled stopover (of 4 hours or longer) or destination no later than 2 hours (for flights within U.S. points, including territories and possessions) or 4 hours (for international flights) after the passenger's originally scheduled arrival time.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
April 20, 2012

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April 26, 2012
Per SP# 71981

METHOD OF PAYMENT

WestJet must give each passenger who qualifies for denied boarding compensation, a payment by cheque or draft for the amount specified above, on the day and place the involuntary denied boarding occurs. However, if WestJet arranges alternate transportation for the passenger's convenience that departs before the payment can be made, the payment will be sent to the passenger within 24 hours. WestJet may offer free tickets in place of cash payment. The passenger may, however, insist on the cash payment, or refuse all compensation and bring private legal action.

PASSENGER'S OPTIONS

Acceptance of the compensation (by endorsing the cheque or draft within 30 days) relieves WestJet from any further liability to the passenger caused by the failure to honour the confirmed reservation. However, the passenger may decline the payment and seek to recover damages in a court of law or in some other manner.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
November 10, 2006

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November 13, 2006
Per SP#18686

SECTION VII . ROUTING GUIDE
RULE 21. ROUTING

Routing 6000

YXE/YQR-----YYG/YHZ/YYT/YQM/YMQ/YOW/YWG/YQT/YYC/YVR/YLW/YEA/YXS/YQB/YQY/YDF--
-----YTO/YHM/YOW-----NAS
YMM/YQU/YYJ/YQQ/YXE/YQR/YVR/YXX/YLW/YXS/YKA/YZF/YXY-----YEA/YVR----YYC/YTO-----
YTO/YHM/YOW-----NAS
YYT/YMQ/YYC-----YHZ-----NAS
FPO-----YTO-----YEA/YYC/YVR-----
YKA/YLW/YQQ/YYJ/YXX/YXS/YMM/YQU/YZF/YXE/YQR/YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/
YHZ/YQY/YQM/YYG/YDF/

Routing 6100

MBJ----YOW---YTO---YYT/YHZ/YOW/YMQ/YQY/YQM/YQB/YDF
MBJ----YOW---YTO---YEA/YYC---YWG/YQT/YQU/YMM/YVR/YXX/YLW/YQQ/YYJ/YXE/YQR/YKA/YZF
MBJ----YOW---YTO---YYC---YVR---YXS/YXY
MBJ----YYC---YVR/YXX/YLW/YEA/YQU/YMM/YXE/YQR/YYJ/YQQ
MBJ----YEA/YQR/YMQ/YVR/YWG/YXE/YYC/YHZ----
YLW/YKA/YXX/YYJ/YQQ/YXS/YQU/YMM/YZF/YQT/YEA/YVR/YYC/YWG/YXE/YQR/YQG/YXU/YKF/Y
HM/YTO/YOW/YMQ/YQB/YDF/YYT/YQM/YYG/YQY/YHZ/

KIN-----YTO-----YEA/YYC/YVR-----YXY/YQQ/YYJ/YXS/YXX/YLW/YKA/YQU/YMM/YZF/YQR/YXE
/YWG/YQT/YOW/YMQ/YQB/YQM/YYG/YHZ/YQY/YDF/YYT

Routing 6200

POP/PUJ/LRM/AZS-----YTO/YHM/YQT----YOW----YHZ----YEA/YYC/YVR----
YLW/YKA/YXX/YYJ/YQQ/YXS/YXY
/YVR/YQU/YMM/YZF/YXE/YQR/YWG/YQT/YXU/YKF/YHM/YOW/YMQ/YQB/YDF/YYT/YQM/YYG
/YQY/YTO/YHZ/
PUJ----- YMQ----- YYC/YVR/YTO/YHZ/YYT----- YXS/ /YWGYDF/

Routing 6300

YYC/YQQ/YYJ/YVR/YXX/YLW/YEA/YQU/YMM/YXE/YQR/YWG/YXU/YHM/YTO/YOW/YMQ/YHZ/YYT-
-----YYC---YEA-----SJD/MZT/PVR
YYC/YXS/YXY/YEA/YQU/YXE/YQR/YWG/YTO/YOW/YMQ/YHZ/YQM/YKA/YQB/YQT/YZF/YQG-----
YTO---YEA/YYC---YVR-----SJD/MZT/PVR
YXE/YQR/YYC/YQT/YYZ-----YWG/YQR/YXE-----PVR/MZT
YQR---SJD YEG/YVR---YLW---SJD
YXS---PVR YVR/YEG/YYC---YLW/YYJ/YXX/YQQ---PVR
YYC/YYJ/YVR/YXX/YQU/YMM/YWG/YTO-----YEA-----ZLO
YXX/YLW/YEA/YXE/YQR/YWG/YXU/YTO/YOW/YMQ/YHZ/YYT/YHZ/YTO-----YYC/YHZ----ZIH
YYC/YQQ/YYJ/YVR/YXX/YLW/YEA/YQU/YMM/YXE/YQR/YWG/YXU/YHM/YTO/YOW/YMQ/YHZ/YYT/
YKA/YQB/YXS/YQT/YZF-----YHZ/YEA/YOW-----CUN
YYZ---YUL/YQB---CUN YYC/YWG---YQR/YXE/YVR/YXU---CUN YQM/YWG/YYJ---CUN
YEG---YLW---CUN YWG/YYC---YHM---CUN
YYT/YHZ/YYG/YQM/YQB/YUL/YOW/YQT/YWG/YXE/YQR/YEG/YYC/YVR/YXX/YMM/YYJ/YLW/
/YQY/YDF/YTO/YQU-----YYZ/YYC/YVR---CUN
CUN---YYC---YEA---YZF CUN---YYC---YVR---YXS/YLW/YKA/YXY
CZM-----YTO-----YEA/YYC/YVR-----
YKA/YLW/YQQ/YYJ/YXX/YXS/YMM/YQU/YZF/YXE/YQR/YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/
YHZ/YSJ/YQY/YQM/YYG/YDF/YSJ
ZIH-----YYC-----YTO/YVR-----
YKA/YLW/YQQ/YYJ/YXX/YXS/YMM/YQU/YZF/YXE/YQR/YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/
YHZ/YSJ/YQY/YQM/YYG/YDF/YSJ/YEA

Routing 6400

SLU-----YTO-----YEA/YYC/YVR-----
YQT/YWG/YQR/YXE/YEA/YYC/YLW/YVR/YXS/YXX/YQQ/YYJ/YXY/YQU/YMM/YKA/YZF
SLU-----YTO-----YOW/YMQ/YQB/YQM/YHZ/YDF/YT/YG

Routing 6500

BGI-----YTO-----YEA/YYC/-----
YYT/YHZ/YMQ/YOW/YWG/YQT/YQM/YQB/YXU/YKF/YDF/YG/YQY/YXE/YQR/YQU/YMM/YVR/YXX/
YLW/YQQ/YYJ/YKA/YZF
BGI-----YTO-----YVR---YLW/YXS/YXY

Routing 6600

SXM-----YTO-----YEA/YYC/YVR-----YKA/YLW/YQQ/YYJ/YXX/YXS/YXY/YMM/YQU/YZF/YXE/YQR/
YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/YHZ/YQY/YQM/YG/YDF/YT

Routing 6700

PLS-----YTO-----YEA/YYC/YVR-----YKA/YLW/YQQ/YYJ/YXX/YXS/YXY/YMM/YQU/YZF/YXE/YQR/
YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/YHZ/YQY/YQM/YG/YDF/YT

Routing 6800

VRA/HOG/CCC/SNU-----YTO/YMQ-----YEA/YYC/YVR-----
YKA/YLW/YQQ/YYJ/YXX/YXY/YXS/YMM/YQU/YZF/YEA/YXE/YQR/YWG/YQT/YXU/YHM/YKF/YOW/
MQ/YQB/YHZ/YSJ/YQY/YQM/YG/YDF/YT/YQG

Routing 6900

BDA-----YTO-----YEA/YYC/YVR-----YKA/YLW/YQQ/YYJ/YXX/YXS/YXY/YMM/YQU/YZF/YXE/YQR
/YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/YHZ/YQY/YQM/YG/YDF/YT

Routing 7000

AUA-----YTO-----YEA/YYC/YVR-----
YLW/YKA/YXX/YYJ/YQQ/YXS/YXY/YQU/YMM/YZF/YXE/YQR/YWG/YQT/YOW/YMQ/YQB/YDF/YT/
YQM/YG/YQY/YHZ

Routing 7100

GCM-----YTO-----YEA/YYC/YVR-----YKA/YLW/YQQ/YYJ/YXX/YXS/YXY/YMM/YQU/YZF/YXE/YQR
/YWG/YQT/YXU/YHM/YKF/YOW/YMQ/YQB/YHZ/YQY/YQM/YG/YDF/YT/YQG

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
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April 26, 2012
Per CTA SP# 71981

Routing 500

SJU-----YTO-----YVR/YYC/YEA-----YYJ/YQQ/YXX/YKA/YLW/YXS/YXY/YQU/YMM/YZF/YQR/YXE/
YQT/YMQ/YQB/YOW/YWG/YQM/YYG/YQY/YDF/YTT/YHZ

Routing 510

LAX/PSP/SAN/SFO/SNA-----YVR/YYC/YEA/YTO/YWG-----YVR/YYC/YEA/YTO/YWG-----YQR/YXE/-----
YYJ/YQQ/YXX/YKA/YLW/YXS/YXY/YQU/YMM/YZF/YQT/YQG/YXU/YKF/YHM/YMQ/YQB/YOW-----YHZ-----
/YQM/YYG/YQY/YDF/YTT

PHX-----YVR/YYC/YEA/YWG/YXE/YQR/YYJ/YLW-----YVR/YYC/YEA/YWG/YXE/YQR/-----
YYJ/YQQ/YXX/YKA/YLW/YXS/YXY/YQU/YMM/YZF/YQT/YQG/YXU/YKF/--YTO--/YMQ/YQB/YOW/YHM-----YHZ-
----/YQM/YYG/YQY/YDF/YTT

LAS-----YVR/YLW/YYJ/YYC/YEA/YXE/YQR/YWG/YMQ/YOW/YTO/YXU-----
YVR/YLW/YYJ/YYC/YEA/YXE/YQR/YWG/YMQ/YOW/YTO-----
YQQ/YXX/YKA/YXS/YXY/YQU/YMM/YZF/YQT/YQG/YXU/YKF/YHM/YQB-----YHZ-----/YQM/YYG/YQY/YDF/YTT

Routing 520

TPA/MCO/FMY/FLL/MIA-----YTO/YMQ/YOW/YQB/YYC/YWG/YEA----- YTO/YMQ/YOW/YQB/YYC/YWG/YEA-----
-YQR/YXE/YVR-----YQR/YXE/YVR-----
YYJ/YQQ/YXX/YLW/YKA/YXS/YXY/YQU/YMM/YZF/YQT/YQG/YXU/YKF/YHM/YQB-----YHZ-----
/YQM/YYG/YQY/YDF/YTT

Routing 540

EWR-----YVC-----YVR/YEA/YXE/YQR/-----YYJ/YQQ/YXX/YLW/YKA/YXS//YXY YQU/YMM/YZF/

NYC-----YTO-----YEA/YYC/YVR-----YXY/YQQ/YYJ/YXS/YXX/YLW/YKA/YQU/YMM/YZF/YQR/YXE
/YWG/YQT/YOW/YMQ/YQB/YQM/YYG/YHZ/YQY/YDF/YTT

CHI-----YVC/YVR-----YEA/YYC/YVR-----YXY/YQQ/YYJ/YXS/YXX/YLW/YKA/YQU/YMM/YZF/YXE/YQR

Routing 550

HNL/KOA/LIH/OGG-----YVR/YYJ/YYC/YEA-----YVR/YYJ/YYC/YEA-----
YQQ/YXX/YKA/YLW/YXS/YXY/YMM/YQU/YZF/YXE/YQR/YWG-----YTO-----
YQT/YHM/YQG/YXU/YKF/YOW/YQB/YMQ-----YHZ-----YQM/YYG/YQY/YDF/YTT

Routing 810

AUS/DFW/HOU/CHI/WAS/BNA/MSY/EYW/JAX/PNS/ABQ/ELP/TUS/RNO/FAT/MRY/SBA/SJC/SMF/
SAN/SFO/ORL/MIA/PHX/LAS/LAX----LAX/DFW/MIA/JFK/LAS/PHX---YVR/YYC/YEA/YTO/YMQ/YOW
-----YVR/YYC/YEA/YTO/YOW-----YHZ-----YYJ/YQQ/YXX/YKA/YLW/YXS/YXY/YQU/YMM/YZF/
YXE/YQR/YWG/YQT/YXU/YHM/YMQ/YQB/YOW/YHZ/YQM/YYG/YQY/YDF/YTT

BUF/CHO/MKC/MEM/PIT/CLE/MKE/BOS/BWI/WAS/IND/PHL/BNA/EVW/STL/RDU/MSN-----CHI-----YVC/YVR---
--YEA/YYC/YVR-----YXY/YQQ/YYJ/YXS/YXX/YLW/YKA/YQU/YMM/YZF/YXE/YQR

Routing 840

BOS/DTT/-----YTO/YMQ/YOW-----YEA/YYC/YVR/YTO/YMQ/YOW----YYJ/YQQ/YXX/
YKA/YLW/YXS/YXY/YQU/YMM/YZF/YXE/YQR/YWG/YQT/YXU/YHM/YOW/YKF/YMQ/
YQB/YHZ/YQM/YYG/YQY/YDF/YTT

WAS/MSY/PBI-----NYC-----YTO----YLW/YVR/YYJ/YXE/YQR/YEA/YYC/YOW/YQT/YWG/YTT/
YDF/YQY/YHZ/YYG/YQM/YQB/YMQ

ATL-----YTO-----YVC/YVR/YEA----- YXY/YQQ/YYJ/YXS/YXX/YLW/YKA/YQU/YMM/YZF/YQR/YXE
/YWG/YQT/YOW/YQB/YQM/YYG/YHZ/YQY/YDF/YTT

Routing 850

SJU-----MIA/LAX-----YTO-----YVR/YYC/YEA-----YYJ/YQQ/YXX/YKA/YLW/YXS/YXY /YQU/YMM/YZF/YQR/YXE/
YQT/YMQ/YQB/YOW/YWG/YQM/YYG/YQY/YDF/YTT/YHZ

STT/STX-----MIA-----YTO-----YVR/YYC/YEA/YQT/YMQ/YQB/YOW/YWG/YQM/YYG/YQY/YDF/YTT/YHZ

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE

EFFECTIVE DATE

May 15, 2012

May 17, 2012

As per CTA SP# 72536

SECTION VIII. NON-PUBLISHED FARES**RULE 22. GUARDIAN FARE**

WestJet does not accept unaccompanied children for transportation. Children between the ages of 2-11 years inclusive, who are not accompanied as per Rule 9(a), will be accepted for transportation when accompanied by a guardian. The specific conditions attached to the child's travel and the guardian's travel follow.

Terms and conditions of the Guardian fare are as follows:

- * The Guardian must be 18 years of age or older
- * The Guardian must be assigned at the time of booking and will be fully responsible for the transportation of the child(ren).
- * The Guardian will receive a fifty percent fare reduction off the lowest fare available at the time of their reservation.
- * The Guardian fare is only valid for one person traveling with the child(ren)
- * The Guardian may travel with more than one child.
- * Guardians must return to their city of origin within 24 hours of the original booking. If the next available flight is not within 24 hours the Guardian fare is not to be booked – no exceptions. (For example flights to destinations where flights only occur once a week would not be eligible to be booked using the Guardian Fare)
- * Two separate people may be designated as guardians at the time of travel – one bringing the children and one returning back with the children
- * Guardian fare bookings are booked on a separate passenger name record file from the child(ren)
- * Guardian fare bookings must be made by calling the Reservations Centre at 1-800-538-5696.
- * Guardian fare bookings can only be changed and modified through the Reservations Center.
- * Guardian fare bookings cannot be cancelled unless the children's booking is cancelled
- * If a Guardian is a late show for their flight the regular procedures for late show will be applied.
- * If a Guardian misses the flight and rebooks ex. 4 days later, the original fare is forfeited and will not be placed into a credit file. A new fare will be charged.
- * If a Guardian wishes to early show for their flight they will be subject to the regular early show procedures.
- * Children who are eligible to travel on the guardian fare program must be between 2-11 years of age.
- * The child(ren) will be booked at the regular rate available at time of booking.

Guests who miss their flight are defined either as a late show guest or a no show guest based on the following:

- * Late Show: Guests who present themselves to a Customer Sales Agent (CSA) at the airport or contact the Reservations Centre within two hours of the time their original flight departed.
- * No Show: Guests who present themselves to a CSA at the airport or contact the Reservations Centre more than two hours after the departure of their flight.
- * Early Show: A full revenue guest who requests to travel standby on an earlier flight. Guests can only be listed on an early flight to the same destination, on the same calendar day at the airport.

If the children and Guardian are a no-show, they have forfeited their funds and will be required to purchase another ticket. If the children and Guardian are a late-show the standard late-show promise applies and they will be offered, if available at the time, the opportunity to list stand-by for the stand-by fee of \$45.00 per person on the next available flight. If the guests Show up at the Airport after the next flight has flown the No Show promise applies and the Guests will forfeit their funds paid.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
July 3, 2009

EFFECTIVE DATE
July 8, 2009
Per SP# 47285

RULE 23. FUEL SURCHARGE

For Sales and / or tickets issued on / after May 13, 2008 and on / before September 18nd, 2008 WestJet will be as indicated below per passenger per flight segment.

For sales on or after September 19, 2008, there will be no fuel surcharge applied.

The charge applies on departure. It is not commissionable. The fuel surcharge applies to all passengers on all fare types (including infants and children). The fuel surcharge is refundable for the WestJet sectors not used.

Distance Flown (in kilometers)	Applicable Fuel Surcharge
483 or less (short haul)	CA\$20.00
484 – 1,609 (medium haul)	CA\$30.00
1,610 or more (long haul)	CA\$45.00

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 4.

ISSUE DATE
July 3, 2009

EFFECTIVE DATE
July 8, 2009
Per SP#47585