

## Confirmation of animal training

Return the fully completed form via email to [specialcaresdesk@westjet.com](mailto:specialcaresdesk@westjet.com). This form must be completed and submitted to WestJet's Special Care Desk a minimum of 48 hours before travel.

Guest first name:

Guest last name:

Reservation code:

WestJet Rewards account number:

Initial box to confirm:

- I confirm my animal has been trained to behave in a public setting and takes my direction upon command.
- I understand that if my service animal acts inappropriately, that it will be considered not acceptable for air travel and will be denied boarding or will be removed from the aircraft.

Guest address:

City:

Province/State:

Postal code/Zip:

Country:

Email address:

Phone:

Signature:

Date:

(MM/DD/YYYY)

- Completed and signed PDF documents must be sent via email to [specialcaresdesk@westjet.com](mailto:specialcaresdesk@westjet.com). Please keep the original forms with you while travelling.
- Submission of this form indicates consent to [WestJet's Privacy Policy](#).
- Documents are required a minimum of 48 hours before travel. **If you do not receive email confirmation of acceptance from WestJet's Special Care Desk your animal may be denied as an emotional support animal at the airport.**
- Your animal will be observed at the airport for behavioural or other concerns associated with air travel. If concerns are observed, your animal may not be approved for travel and your animal may be required to travel as a pet in a carrier (in cabin or checked baggage), subject to fees and availability.
- If you are travelling with your assistive animal and your itinerary contains flights operated by multiple air carriers, please contact all carriers directly for required documentation and guidelines.