

Animal Care Guidelines.

Container Specifications:

- Container must be non-collapsible and constructed of fibreglass, metal, rigid plastic, solid wood, or plywood.
- Kennels with wire roofs will not be accepted for transport.
- Kennels with wheels will not be accepted for transport.
- Floor must be solid, leak-proof, and covered with a layer of absorbent non-consumable bedding material (ex. towels, blankets, heavy-duty cloth, etc.).
- Ventilation must be a minimum of 16% of the total surface of the four sides.
- All openings must be nose and paw-proof.
- Labels are not to obstruct any ventilation holes.
- No food or water containers are allowed in the kennel, unless it is a non-spill container, firmly attached to the kennel.
- Water containers must be non-spillable with outside access for filling.
- Affix any special feeding/watering instructions to the container.
- The maximum allowable weight of a kennel, including animal, is 72.5kg (160 lbs)*.
- Animal's name should be clearly indicated on the container, either on a tag or a label.
- No container can be over 76 cm (30 in) in height.
- Strong breed dogs over the age of 6 months must be transported in a strong breed kennel (IATA CR 82). Strong breeds can include but are not limited to the following: Pit-bull (all breeds), American Bulldog, American Staffordshire Terrier. Bookings must be made through a registered IPATA agent.
- Strong breed dogs under the age of 6 months must have proof of age documentation presented at time of tender.
- Snub nosed (Brachycephalic) breeds of cats and dogs must be booked through a registered IPATA agent.

Condition of Animal:

- No animal shall be accepted if it is deemed to be hostile.
- No animal or kennel shall be accepted if it is deemed to be severely odoriferous.
- Shipment of females in heat is not recommended.
- Females with suckling young and unweaned animals will not be accepted for carriage.
- Pregnant animals will not be accepted for carriage.
- Weaned puppies or kittens younger than eight weeks are not accepted due to possible dehydration effects.
- Tranquilization of animals is not recommended, however, if sedated a veterinary documents must be provided stating the animal is fit to be transported by air.

Guidelines:

- Animals must be dropped off prior to published cutoff for the intended flight. Cutoff times may vary by station of origin. Please contact WestJet Cargo for cutoff times specific to your shipment.
- All required paperwork must be included (ex. government required documents, veterinarian documents, licences, and any import and/or export permits tendered with the animal, etc.).
- A maximum of two adult animals that are used to cohabitation and of comparable size, up to 14 kg (31 lbs) each, may be shipped in the same container. Animals over 14 kg (31 lbs) must travel individually.
- A maximum of two animals, up to six months old and from the same litter, may be shipped in the same container.
- A combination of animals in the same container is not permitted (ex. dog with cat).

Container sizing (L x W x H):

Size	Dimensions (in)	Dimensions (cm)
Mini/Small	21 x 15 x 15	53 x 38 x 38
Junior	27 x 20 x 19	69 x 50 x 48
Medium	32 x 22 x 23	81 x 56 x 59
Large	36 x 24 x 24	91 x 61 x 61
Extra large	40 x 27 x 30	101 x 68 x 76

Stand/Sit: Animals must be able to stand/sit inside the kennel with 5–8 cm (2–3 in) clearance above their head.

Laydown: Animals must be able to lay down in a natural position.

Turn: Animals must be able to turn around normally while standing.

Contact us

westjet.com/cargo

service@westjetcargo.com

1-866-WJCARGO (952-2746)



*exceptions will be made for strong breed kennels (IATA CR 82).