

Medical / mental health professional form

Return the fully completed form via email to specialcaresdesk@westjet.com. This form must be completed by your medical or mental health professional and submitted to WestJet's Special Care Desk a minimum of 48 hours before travel. Please keep the forms with you while travelling.

Guest first name:

Guest last name:

Reservation code:

WestJet Rewards account number:

Below to be filled out by the medical/mental health professional

Initial box to confirm:

I am a licenced medical/mental health professional treating the above individual for a mental or emotional disability as recognized in the Diagnostic and Statistical Manual of Mental Disorders (DSM).

I certify that the above individual requires an animal as an accommodation for air travel and/or for activity at the intended destination.

By signing this form, I understand that I am providing information which WestJet will use to determine my patient's ability and/or accommodations needed to travel safely. I accordingly certify that all the information I have provided is complete, true, and accurate to the best of my knowledge.

Licence number:

Date licence issued:

(MM/DD/YYYY)

Province/State where licence is issued:

Name of practice:

Phone:

Name of medical/mental health professional (printed):

Signature (electronic signatures will not be accepted):

Date:

(MM/DD/YYYY)

Below to be signed by the guest

By signing this form, I confirm that I reside in the same jurisdiction of the medical/mental health professional above and we have an ongoing professional relationship. I accordingly certify that all the information I have provided is complete, true, and accurate.

Guest Signature (electronic signatures will not be accepted):

Date:

(MM/DD/YYYY)

- Completed and signed PDF documents must be sent via email to specialcaresdesk@westjet.com. Please keep the original forms with you while travelling.
- Submission of this form indicates consent to [WestJet's Privacy Policy](#).
- Documents are required a minimum of 48 hours or before travel. If you do not receive email confirmation of acceptance from WestJet's Special Care Desk your animal may be denied as an emotional support animal at the airport.
- Your animal will be observed at the airport for behavioural or other concerns associated with air travel. If concerns are observed, your animal may not be approved for travel upon examination and your animal may be required to travel as a pet in a carrier (in cabin or checked baggage), subject to fees and availability.
- If you are travelling with your assistive animal and your itinerary contains flights operated by multiple air carriers, please contact all carriers directly for required documentation and guidelines.