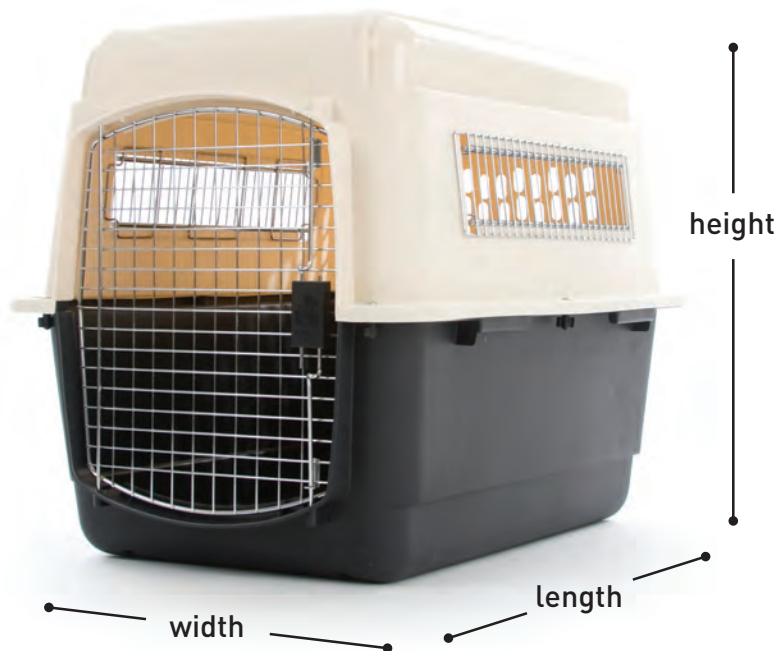


Animal Care Guidelines



Stand/Sit

Animals must be able to stand/sit inside the kennel with 5 - 8 cm (2 - 3 in) clearance above their head.



Lay Down

Animals must be able to lay down in a natural position.



Turn

Animals must be able to turn around normally while standing.

Container Sizing

Dimensions (L x W x H)



Mini
51 x 30 x 30 cm
20 x 12 x 12 in



Small
53 x 38 x 38 cm
21 x 15 x 15 in



Junior
68 x 51 x 48 cm
27 x 20 x 19 in



Medium
81 x 56 x 58 cm
32 x 22 x 23 in



Large
91 x 61 x 66 cm
36 x 24 x 26 in



X-Large
101 x 68 x 76 cm
40 x 27 x 30 in

Guidelines

- Animals must be dropped off prior to published cutoff for the intended flight. Cutoff times will vary by final destination. Contact Expair for cutoff times specific to your shipment.
- All required paperwork must be included (ex. government required documents, health certificates, licences, and any import and/or export permits tendered with the animal, etc.).
- A maximum of two adult animals that are used to cohabitation and of comparable size, up to 14 kg (31 lbs) each, may be shipped in the same container. Animals over 14 kg (31 lbs) must travel individually.
- A maximum of three animals, up to six months old and from the same litter, may be shipped in the same container.
- A combination of animals in the same container is not permitted (ex. dog with cat).

Condition of Animal

- No animal shall be accepted if it is deemed to be hostile.
- No animal or kennel shall be accepted if it is deemed to be severely odoriferous.
- Shipment of females in heat is not recommended.
- Females with suckling young and unweaned animals will not be accepted for carriage.
- Weaned puppies or kittens younger than eight weeks are not accepted due to possible dehydration effects.
- Tranquilization of animals is not recommended, however, if sedated a veterinary certificate must be provided stating the animal is fit to be transported by air.

Container Specifications

- Container must be non-collapsible and constructed of fibreglass, metal, rigid plastic, solid wood, or plywood.
- All wheels must be removed or rendered inoperable.
- Floor must be solid, leak-proof, and covered with a layer of absorbent non-consumable bedding material (ex. towels, blankets, heavy-duty cloth, etc.).
- Ventilation must be a minimum of 16% of the total surface of the four sides.
- All openings must be nose and paw-proof.
- Labels are not to obstruct any ventilation holes.
- Food containers must be present either within the container, if sealed, or attached to it for use in case of delay.
- Water containers must be non-spillable with outside access for filling.
- Affix any special feeding/watering instructions to the container.
- The maximum allowable weight of a kennel, including animal, is 72.5 kg (160 lbs).
- Animal's name should be clearly indicated on the container, either on a tag or a label.
- No container can be over 76 cm (30 in) in height.

For more information, contact WestJet Cargo by:
phone: 1-866-WJCARGO (1-866-952-2746)
email: wsops@westjetcargo.com